Tonawanda Valley FCU E-Statement Disclosure

Important Electronic Statement (E-Statement) Information

By accepting this consent, you agree to receive Tonawanda Valley Federal Credit Union records in an electronic format rather than sent to you in a paper form via U.S. Mail. By acknowledging this consent you understand and certify that:

1) Your decision to receive records electronically is voluntary and you may change it at any time by calling Tonawanda Valley Federal Credit Union (585) 343-5627 or by changing your e-statement preferences within Home Banking.

2) This consent applies to correspondence available in an electronic format except those specifically prohibited by law.

3) In order to receive your Tonawanda Valley Federal Credit Union records electronically, a computer that has access to the Internet utilizing a modern web browser is required as well as access to a printer (should printing be necessary).

4) You have provided a valid e-mail address to receive notifications from Tonawanda Valley Federal Credit Union regarding your records.

5) If you change your email address, you must update it in your Home Banking or with Credit Union staff.

E-Statements are an electronic service that allows you to view and print your Tonawanda Valley Federal Credit Union account statements and other Tonawanda Valley Federal Credit Union documents. Once you elect to view your statements electronically, you will no longer receive a paper statement or paper notices through the U.S. mail. Statements will generally be available electronically within 4 business days after production. Please allow 30-45 days for paper statement delivery to end. This means you may receive one additional monthly statement after changing your delivery option to electronic.

If you require a paper copy of a past statement that is not available for viewing under the E-Statement option, please call Tonawanda Valley Federal Credit Union at 585-343-5627. A $3.00 per statement fee may be assessed for statement copies.

Please print and keep this information for future reference.